



AQA drink OFFICE

INSTALLATION AND USE MANUAL

All products comply with Ministerial Decree 25/2012 and Ministerial Decree 174/2004.
Installation must be carried out in compliance with current regulations and must be performed by a qualified installer in accordance with Ministerial Decree 37/2008.
ATTENTION: This equipment requires regular maintenance to ensure the potability requirements of the water and the maintenance of the improvements as stated by the manufacturer.

COMPLIANCE WITH RELEVANT REGULATIONS

The equipment mentioned in this installation, use and maintenance manual of the series:

BWT AQA DRINK OFFICE comply with the general safety requirements of the following legislation:

- Ministerial Decree 25/12 regulation laying down technical provisions concerning equipment for the treatment of drinking water
- Ministerial Decree 174/04 concerning materials and objects that may be used in fixed installations for the collection, treatment, adduction and distribution of water intended for human consumption
- Decree Law 31/01 "Implementation of Directive 98/83/EC on the quality of water intended for human consumption".
- 89/336/EEC on the approximation of the laws of the Member States relating to electromagnetic compatibility
- 73/23/EEC and meets the specific requirements of EN ISO 12100-1: 2005 and EN ISO 12100-2: 2005
- for the electrical equipment, the appliance complies with EN 60204-1 (1992), 44/5 (1993) CEI 64-8 (1993) EN 60335 and EN 60335-2-24 (safety of electrical installations for domestic and similar use) and electromagnetic compatibility regulations EN 50081-50082
- Decree-Law 151 of 22 July 2005 on the reduction of the use of hazardous substances in electrical and electronic equipment and the disposal of waste.
- BWT Italia Srl operates with a certified Quality System in compliance with the requirements of the UNI EN ISO 9001:2008 Standard, with Certificate No. 677 issued by CERTIQUALITY

GENERALITY

Dear Customer,

Thank you for choosing a BWT branded product.

The equipment you purchased was designed and built in Italy by highly qualified personnel. The construction highlights the high quality standards that have always characterised our equipment.

The appliance presents no danger to the user if used in accordance with the manufacturer's instructions. The user must consult them and follow the instructions provided on the appliance.

Before undertaking any operation on the appliance, it is essential to read this manual carefully, paying particular attention to the 'SAFETY WARNINGS'.

Keep the manual close to the device, in a dry place and protected from the weather.

The manual must be kept until the final dismantling of the equipment and, in the event of a change of owner, must be handed over to the new owner.



BUILDER'S

GLOSSARY:

this term is used to identify the manufacturer of the tap, with his name on the EC Declaration of Conformity

DEVICE: EXPOSED

the term device or drinking fountain is used to identify the water dispenser. any person standing near the device

PERSON: RESIDUAL

This term is used to identify all dangers that are not obvious and cannot be eliminated at the design stage of the machine, as appropriate countermeasures would compromise the operation of the machine,

RISKS:

GENERAL AND SAFETY WARNINGS

WARNING: Read the instruction manual carefully and store it in a dry, protected place; keep it close to the appliance so that it can be consulted if necessary.

- Do not leave the packaging material (box, bag, staples, etc.) within the reach of children. It is advisable to keep the packaging for future re-use; otherwise dispose of the materials in accordance with the regulations in force.
- If the appliance has been dropped or has visible defects or malfunctions, do not use it and do not attempt to dismantle or tamper with it. You should contact your dealer directly for repair.
- Store the device on a stable surface; the place must not be exposed to the weather (sun, rain, frost, etc.).
- Do not place the appliance on top of other electrical appliances.
- Place the device away from heat sources.
- Installation, maintenance not covered in this user manual and repairs must only be carried out by qualified and specialised personnel authorised by the manufacturer; always contact your dealer or service centre.
- Do not place the device on top of other devices.
- Place the device away from heat sources.
- Installation, extraordinary maintenance and repairs may only and exclusively be carried out by qualified and specialised personnel authorised by the manufacturer; always contact your authorised BWT ITALIA S.r.l. dealer or service centre.
- **The water supply to the appliance must be exclusively potable water.**
- If the power cable is damaged, it must be replaced by the dealer or his service department in order to prevent any risk.
- Do not crush the electric cable or place heavy objects on it.
- Do not use adapters to connect the device to the electrical outlet.
- Do not pull the plug from the power socket with wet or damp hands.
- Do not pull the power cable or the appliance to unplug it from the power socket.
- Do not leave the unit running unattended and keep it out of the reach of children.
- In the event of faults (water leakage or other), disconnect the power supply and close the water inlet valve.
- Do not use the device in explosive environments.
- The appliance must always remain electrically powered.
- Do not climb or sit on the device.
- Use only original accessories.
- Absolutely do not immerse the device in water.
- **For hygienic reasons, do not touch the water spout.**
- If the appliance has been switched off for more than 24 hours, dispense at least 5 litres of water before consumption.
- If no water has been dispensed for more than 24 hours, dispense at least about 2 litres of water before consumption.
- Do not clean the device with water jets.
- Carry out all cleaning or maintenance operations with the appliance switched off, without water supply and with the electrical plug disconnected from the 230V 50Hz socket.
- When the equipment is taken out of use for scrapping, it must be rendered unusable.
- The dispenser must be used in full compliance with hygiene regulations to ensure the quality of the dispensed product.
- In the event of improper use, non-compliance with the operating instructions, or tampering with the appliance, the manufacturer is not liable for any damage caused to persons, animals or property.

The manufacturer disclaims all liability in the specific cases set out below:

- improper use of the device;
- use contrary to specific national regulations (power supply, installation and maintenance);
- installation performed by unauthorised personnel;
- power supply faults (electrical discharges - power surges - water mains overpressure - low water pressure);
- unsuitable operating environment temperature;
- deficiencies in planned maintenance;
- unauthorised modifications or interventions;
- use of non-original or non-model-specific spare parts;
- total or partial disregard of instructions.



AQA Drink OFFICE

NOISE OF THE APPLIANCE

The detection was performed at the user's position. The sound pressure level is below 48 [dB(A)] and the continuous sound power level below 70 [dB(A)].

sound pressure level	48 dB(A)
sound power level with gas pump in operation	62 dB(A)
sound power level compressor only	45 dB(A)

PACKAGING

The device is shipped in a cardboard box protected by an additional cardboard band. The appliance is then further protected inside by a plastic film bag and expanded polystyrene. When handling the box, always keep the direction of the arrow on the cardboard box pointing upwards.

CAUTION: When taking the machine out of the box, hold it by the bottom of the base. Do not exert force on the water spout.

The packaging can be removed before taking the machine to the installation site to wait for the technician. The packaging must be opened from the top. Remove the polystyrene elements and take out the equipment. It is advisable to keep the packaging for future reuse. Once the packaging has been removed, check that the machine has not been damaged during transport. If this is the case, contact your dealer. Check the presence of the supplied accessories, which must be contained inside the box. The manufacturer reminds you that the warranty does not cover damage resulting from transport or unloading and handling. Do not leave packaging materials unattended as they are potential sources of danger.

WARNING: It is absolutely forbidden to connect the appliance to water sources other than drinking water. Do not use the appliance to deliver volumes of water greater than those indicated in the technical specifications.

Remember to always keep the CO2 cylinder in an upright position.

DEVICE DESCRIPTION

BWT AQA DRINK OFFICE appliances are drinking water dispensers for direct connection to the water mains, which dispense room-temperature, chilled and chilled carbonated water. The temperature of the water dispensed can be changed by adjusting the thermostat on the back of the device. Prior to installation, the appliance must be kept in an upright position at a room temperature between 5°C and 40°C and a maximum humidity without condensation of 80%.

POSITIONING

The machine must be located in an indoor environment such as offices, laboratories, waiting rooms, etc., In the vicinity of the machine, power and water supplies in accordance with the manufacturer's specifications must be available.

A minimum perimeter space of 7 cm must be ensured for sufficient ventilation. For the upper part, maintain a space of 10 cm.

If the appliance has been transported or placed in a non-vertical position, it must be positioned correctly and wait at least 24 hours before starting it up.

It is forbidden to place the device in the vicinity of direct or indirect heat sources, or on top of other equipment or appliances. Keep the CO2 cylinder in a vertical position, not exposed to heat sources.

INSTALLATION

After placing the machine in position, it is necessary to proceed with the power supply connection operations.

If the dispenser is placed above a floor and the CO2 cylinder and BWT Bewapur HQ filter (if fitted) are housed underneath it, provide a suitable hole for the water supply hose (¼ " hose) and the CO2 hose (¼ " hose) to pass through.

The guarantee automatically lapses in the event of:

- unauthorised installation or without following the instructions provided;
- problems due to power supply faults;

Observe the national regulations in force in the country of installation.

CAUTION: The following work must be carried out by trained and competent personnel. Do not make temporary connections.

WATER CONNECTIONS (POTABLE WATER) and CO2 (FEED E290)

ATTENTION: It is mandatory to install a cold water stopcock at the connection point.



Back photo

Connection to the drinking water network.

In order for the dispenser to function properly over time, do not make any temporary connections. In addition, the following work must be carried out by qualified personnel.

The outlet for the water supply of the dispenser must consist of a shut-off valve (tap) and possibly a non-return valve (not included in delivery).

For the safe and proper functioning of the dispenser, the water supply must fulfil the following characteristics:

- absence of overpressure;
- pressure values in accordance with the previous data sheet.

If the pressure of the water system exceeds **4.5 bar**, it will be necessary to install a pressure reducer downstream of the shut-off valve, with a maximum set pressure of **4 bar**.

Only hoses and fittings **certified for food use** may be used to connect the dispenser to the water mains. The hoses and fittings supplied fulfil this requirement. Any optional accessories, such as filters and prefilters, to be installed on the water supply line downstream of the shut-off valve must be **certified for food use**.

For correct installation proceed as follows:

1. Screw the connection fitting with the 3/8" x 1/4" tap provided to the cold water cut-off point on the appliance and connect the 1/4" supply pipe provided;
2. Place a suitable container at the other end of the pipe, open the water and dispense at least 10 litres of water to purge the pipes;
3. shut off the water;
4. cut the supply pipe to length and insert it into the inlet connection of the nozzle;
5. Open the shut-off tap and check that there are no leaks from the fittings.



CO2 inlet detail HIGH quick coupling, WATER inlet LOW quick coupling

If the water supply line needs to be longer than 4 - 5 m, it must be made with a pipe with a larger cross-section, and the supplied pipe must only be used to connect the appliance and any accessories.

WARNING:

If no filter unit is used, it is mandatory to insert at least one prefilter in series with the water supply line. Before connecting the power plug to the 230V 50Hz socket, open the water and CO2 gas cylinder.

If the optional prefilter is present, proceed as follows:

- steps 1) to 3) above are carried out
- you cut the water supply pipe at the insertion point of the pre-filter
- the supply pipe on the shutoff valve side is connected to the inlet connection of the prefilter
- a free end of the feed tube is inserted on the prefilter outlet connection
- steps 4) to 6) above are carried out

It is recommended to always insert a pre-filtration unit in series with the water supply line. In the case of water containing suspended solids, if this requirement is not complied with, the manufacturer declines all responsibility for the resulting consequences. In any case, any filtering unit to be connected to the dispenser must be carefully purged and its compliance with the hygiene and safety regulations in force and its compatibility with the technical characteristics of the dispenser illustrated in the previous data sheet must be checked.

CO2 cylinder connection:

In order to connect the cylinder containing CO2 carbon dioxide to the appliance, proceed as follows:

1. Screw and tighten the pressure reducer on the cylinder head according to type. (refillable/ disposable)
2. Insert the supplied ¼" diameter hose into the quick coupling on the pressure reducer.
3. Insert the supplied ¼" diameter hose into the quick-release coupling on the back of the appliance in the case of a cylinder outside the technical compartment.
4. If you want to insert the **cylinder in the technical compartment**, disconnect the internal pipe coming in at the wall connection and insert the same ¼" pipe directly into the quick coupling on the pressure reducer.
5. Slightly open the cylinder by turning the cylinder knob (refillable cylinder) to check that there are no leaks in the line. If there are any leaks, eliminate them by checking that the hose is inserted correctly into the quick-release couplings.



ELECTRICAL CONNECTIONS

The dispenser purchased complies with the safety regulations of the European Union and therefore bears the CE marking. The manufacturer of the dispenser declines all liability for damage to persons or property resulting from connection of the dispenser to an electrical mains supply which does not comply with the regulations and legislation in force in the country in which the dispenser is installed. In particular, the power supply line to which you connect your dispenser must be equipped with a high-sensitivity differential switch (circuit breaker) with an intervention current of no more than 30mA and an earthing system that complies with current regulations and legislation. In any case, it must be verified that the characteristics of the power supply network comply with those of the dispenser, as indicated in the technical data sheet. If the power supply cable is damaged, it must be replaced with a new one with similar characteristics. **It is forbidden to attempt to repair it.** Once the above checks have been carried out, the trapezoid-section female plug of the power cable can be inserted into the appropriate seat on the rear of the dispenser.

CAUTION: Check that the characteristics of the power supply network are compatible with the technical data of the appliance. When making electrical connections, observe the general rules for installation, preparation and commissioning of electrical systems in force in the country where the appliance is installed. Pay particular attention to the earthing system. It is forbidden to use extensions, adapters, or make splices to the power cable.

- a) connect the female plug of the supplied power cable to the socket behind the appliance;
- b) Please refer to the section "starting up" before inserting the male plug into the mains socket.

NOTE: The device does not have a switch on the power supply, simply insert the power plug correctly and it will already be powered.



Rear power socket detail

CAUTION: Before plugging the dispenser's power supply plug into the socket, open the water shutoff valve and the CO2 gas cylinder.

TOUCH SCREEN CONTROL PANEL (KEYPAD)

On the upper front of the **BWT AQA DRINK OFFICE** model luminaire are located the touch control buttons for water dispensing. A description of the function of the individual buttons is given with reference to the figure.



Keyboard detail photo

Room temperature, chilled, chilled carbonated water is dispensed with the first touch of the touch button **keypad** lock (padlock) and the next touch of the button corresponding to the desired water type. Dispensing is stopped by a further touch of the button corresponding to the desired water type.

The activation switches for cold water (cold) and chilled water (chilling) are located at the rear of the appliance. The activation of cold water (cold) and the operation of the compressor of the refrigeration circuit (chilling) are indicated on the front of the appliance by LED indicators.

The symbols on the control panel refer to the following functions:

- Room temperature water supply
- Cold water supply
- Carbonated water supply
- Keypad lock (padlock)

The LED indicators refer to the following functions:

COLD: Cold water activation

CHILLING: Refrigeration compressor service.

TEMPERATURE REGULATION

The temperature of the chilled water delivered by the appliance is adjustable (depending on the ambient temperature and the temperature of the water to be treated) by means of the electromechanical thermostat located behind the appliance.



Photo detail rear thermostat

FREE INITIAL VISIT

After completion of all installation work, the BWT Service Department is at your disposal for a free initial inspection. During the inspection, the user is shown how to operate the unit.

STARTING

CAUTION: Identify the model of the appliance before starting it, and strictly follow the specific starting procedures.

After making the hydraulic connection, proceed as follows:

- 1) place an appropriately sized container under the dispensing terminal;
- 2) open the water shutoff valve.

After connecting the dispenser to the water and electricity supply following the instructions in the previous section, you should proceed as follows:

- 3) Screw the CO2 cylinder onto the pressure reducer; if you are using a refillable cylinder, adjust the pressure reducer to a pressure of 3.5 bar, but always **at least 1 bar higher than the mains pressure** (disposable cylinders do not need this adjustment as they are already pre-adjusted). Open the valve of the CO2 cylinder while firmly holding the pressure reducer. At this stage, great care must be taken with the tube connected to the pressure reducer, which must absolutely not be pulled or crushed. Any gas venting during this operation is to be considered normal. On the other hand, continuous venting after the cylinder has been screwed down is not to be considered normal: make sure that the cylinder has been screwed down completely.

WARNING: Exposure to the CO2 jet can cause burns due to the very low temperature of the gas.

- 4) Insert the power supply plug into the power supply socket;
- 5) immediately press the natural water dispensing button and hold it down until at least 3 litres of water have been dispensed from the dispenser.
- 6) press the natural cold water button and hold it down until at least 3 litres of water have come out of the dispensing terminal.
- 7) press the carbonated water dispensing button: only gas will come out at first, hold it down until water also starts to come out. Now keep the button pressed for a further 15 seconds.
- 8) wait 5 minutes and dispense at least 8-10 litres of water for each type.

NOTE: This operation is indispensable for filling the internal accumulator of the appliance and flushing the internal circuits.

Place the 1000g CO2 cylinder in its holder to keep it vertical. After about 1 hour, the device is ready to dispense.

The correct position for installing the cylinder is upright with the pressure reducer above the cylinder.

The 4000g refillable cylinder is installed vertically and housed in the immediate vicinity of the unit, or placed inside the optional equipped cabinet.

From the moment the dispenser is connected to the mains, it takes about **2 hours to achieve optimal carbonation** without having drawn cold or cold carbonated water in the meantime.

NOTE: At the end of the dispensing of sparkling water, it is normal for there to be a slight dripping from the dispenser, which disappears in a few seconds.

MAINTENANCE

WARNING: All maintenance operations, both ordinary and extraordinary, must be carried out with the appliance switched off and the power and water supplies disabled.

The purchaser is only authorised to work on the machine in the cases listed on the following pages. Non-described or extraordinary work may only be carried out by the service centre or dealer.

All maintenance operations to be performed on the dispenser must be carried out with the dispenser switched off and the water and power supplies disconnected. Particular care must be taken to remove the mains plug from the electrical socket. Unauthorised work and/or work carried out by unqualified personnel on the dispenser during the warranty period will automatically invalidate the warranty. The purchaser and/or user may only carry out the interventions specifically indicated in this manual. The manufacturer accepts no liability for interventions carried out by the purchaser and/or user outside what is specifically indicated in this manual. Interventions not specifically indicated in this manual carried out by the purchaser and/or user during the warranty period of the dispenser may result in the automatic forfeiture of the warranty. Any work which is necessary and not specifically indicated in this manual may only be carried out by the Technical Assistance Centre or authorised dealer.

CLEANING AND SANITISING

The following table is a guide to the scheduled cleaning and sanitising operations that should be carried out on the appliance according to the suggested periodicity.

PART OF THE APPLIANCE	TYPE OF INTERVENTION	Weekly	Monthly	Quarterly
front and bodywork	cleaning	✓		
hydraulic circuit	sanitisation		✓	
Total luminaire	sanitising/cleaning			✓

The times given in the table above refer to normal conditions of use. In any case, refer to local health regulations. The frequency of intervention is directly proportional to the heaviness of use of the machine.

EXTERNAL CLEANING

Careful cleaning must be followed to maintain the machine in good condition. General cleaning of the machine must be carried out with the machine switched off, using neutral detergent products diluted in water and a damp cloth. Do not use products containing solvents or alcohol. It is forbidden to wet electrical connections, switches, buttons etc. with water. The slits on the chassis at the rear of the machine can be cleaned with the help of a dry brush.

TOTAL SANITISATION OF THE APPLIANCE

It is good practice (essential in risky conditions) to sanitise the appliance completely every 3 months to avoid possible bacterial contamination of the appliance. For this, we recommend that you request the intervention of a qualified technician equipped for this purpose from your dealer or authorised service centre or, alternatively, use the Point-of-Use (POU) sanitising kit available from BWT dealers (not included in the scope of delivery code 31863AA)

PERIODIC SANITISATION OF THE HYDRAULIC CIRCUIT

If the appliance has not been used for a long period of time (switched off for one or more weeks e.g. holiday period) or when replacing the BWT Bewapur filter cartridge, it is obligatory to carry out periodic sanitisation when switching back on, following the procedures in the appliance sanitisation kits at the point of use.

LOWER TECHNICAL COMPARTMENT

The technical compartment that can be opened from the front of the unit allows the CO2 cylinder with a capacity of up to 4000g and the removable drip tray to be housed inside.



Photo of lower technical compartment with open door

The drip tray is connected to the tray under the dispenser and avoids having to connect the machine to a drain. Its capacity is approximately 2 litres. When full, the two sensors signal the machine's control unit that it needs to be emptied. When the canister is emptied manually, after being removed from its seat and reinserted, the machine resumes its regular keyboard operation. (self-resetting)



Photo extraction drip tray

The appliance is equipped with an anti-flooding probe located on the base plate of the technical compartment. The probe, if wet, blocks the dispensing keyboard.

Again, the problem is highlighted by a buzzer, flashing and a keypad lock.

To restore it, it is necessary to solve the problem that caused the loss and/or to contact the Technical Assistance Service.

In this case, once the problem has been solved, it will be necessary to disconnect the device from the mains for 10 seconds in order to activate the reset of the keyboard functions. (NO self-reset)



Photo Flood probe located on the base floor of the technical compartment

TEMPORARY

DECOMMISSIONING

The machine may remain unused or be switched off for a long period. In such cases, certain precautions must be observed when restarting the machine.

If the dispenser has not dispensed water for more than 24 hours, dispense at least 5 litres of water before consumption.

If the dispenser has not dispensed water for more than 24 hours, dispense at least 2 litres of water before consumption.

If the dispenser is equipped with filters or other water treatment systems, replace them according to the manufacturer's instructions.

DEFINITIVE

When the appliance is taken out of service, make it unusable by removing the plug from the socket and removing the power cable. Also disconnect the appliance from the water supply line.

The materials making up the appliance do not require any special treatment other than to be divided and grouped according to type. Follow the regulations in force in the municipality and/or country where the appliance will be scrapped.

The waste must be disposed of in accordance with the regulations in force, if necessary using companies authorised for this service.

TECHNICAL DATA

Normal, Cold and Cold Water Gas

AQA DRINK OFFICE	
supply voltage	230 V - 50 Hz - single-phase
maximum power consumption	230 W
ambient operating temperature max. humidity	10 - 32 °C - 80%
compressor power input	1/10 Hp
refrigerant gas quantity R600	18 g
static air condensation	SI
water pump type	diaphragm
gassing system	Stainless steel saturator
Dispensing compartment lighting	SI
min. water inlet temperature	5 °C
max. water inlet temperature	25 °C
delivered water temperature	4 - 13 °C
production of cold carbonated water (ambient temperature 25 °C - humidity 75 %)	12 l/h with $\Delta T = 10$ °C
water system operating pressure min - max	1.5 - 4 bar
water tank capacity in AISI 316L stainless steel	3 litres
anti-flooding device	yes
drip tray approx. 2 litres	yes
operating pressure carbon dioxide (CO ₂) min - max	3.0 - 4.0 bar
sound pressure level	48 dB(A)
Sound power level with gas pump in operation	62 dB(A)
sound power level compressor only	45 dB(A)
storage temperature	> 5 °C
net weight	23.7 kg
dispenser dimensions LxWxH	230 x 365 x 1195 mm

ACCESSORIES

- Power supply cable
- Water or CO₂ connection pipe 1/4
- ½" fitting for connection to the water mains complete with ball valve

OPTIONAL ACCESSORIES

- BWT BEWAPUR HQ Composite Water Filter (M or S)
- Refillable CO₂ cylinder 640gr
- Refillable CO₂ cylinder 1000gr
- Refillable CO₂ cylinder 2000gr
- Refillable CO₂ cylinder 4000gr
- CO₂ pressure reducer (to be requested according to cylinder type)
- External glass holder

GUARANTEE

The legal warranty terms apply to this equipment, in particular:

- 1) The dispenser is guaranteed, in accordance with the following, for a period of 24 months, commencing on the date of invoicing, and with an identification plate bearing intact serial numbers.
- 2) Warranty' means the free replacement of dispenser components acknowledged by BWT ITALIA S.r.l. to be defective in manufacture or material.
- 3) The guarantee does not apply to damage caused by neglect, incorrect use and installation and/or failure to comply with the warnings in this manual.
- 4) The guarantee also does not apply to damage occurring during transport to and from the customer (whether dealer or end user), nor to damage caused by installation, adaptation and/or modification, nor to damage caused by misuse or non-compliance with the technical and/or safety measures required in the country in which this dispenser is used.
- 5) For anything not expressly indicated, the regulations in force in the country of sale of the dispenser apply.

PROBLEMS, CAUSES AND REMEDIES

Once installation is complete and before starting up, check that all operations have been carried out correctly. Use this form to request a free initial visit to our nationwide service centres.

PROBLEM	CAUSE	REMEDY
The dispenser does not dispense water	Main water tap closed	Open the shut-off valve
	Crushed or choked mains connection pipe	Check the pipe route
	Lack of power supply	Check that the plug is inserted correctly
The dispenser dispenses little water	clogged Bewapur filter	Replace the Bewapur filter
	Low inlet water pressure	Check the pressure of the water mains
The nozzle cools little	Check thermostat position	Lower the temperature by turning the thermostat screw.
	The rear ventilation grille may be clogged with dust,	Clean with a brush or blow with compressed air.
	Perimeter and rear ventilation is insufficient.	Move the dispenser away from the wall by pulling the rear or side grill away from the wall.
Nozzle is leaking water (alarm probe active)	Close the main tap and unplug the power supply.	Contact Technical Assistance.
Pressing the carbonated water request button dispenses non-carbonated water.	Lack of CO2	Replacing the cylinder
By pressing the gas water demand button, only gas is delivered.	Blocked pump	30 seconds: switch off the appliance by removing the plug from the 230 V socket, then try again.
The appliance delivers water with little froth and white foam.	Non-optimal gasser compensation	Close the CO2 shut-off valve, equip yourself with a container and place it under the delivery point. Press the carbonated water supply button and drain all the gas until only water comes out. Press and hold the carbonated water dispensing button for a further 15 seconds. Open the CO2 shut-off valve again and press and hold the button until sparkling water comes out.
The device flashes, the chime sounds and the keys do not respond	Full drip tray	Remove the canister, empty it and replace it in its seat.
The device flashes, the chime sounds and the keys do not respond	The dispenser is leaking water (alarm probe active)	Close the main tap and disconnect the mains plug. Contact Technical Assistance.



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FOR YOU AND PLANET BLUE .